# Meet Expleo

## Introducing our Transformation Services to the Legal Sector

( expleo )

# Digital transformation is driving large-scale changes in the legal industry.

Having fallen behind in modernisation and digital transformation, the legal sector is undergoing a significant shift, driven by the integration of technology into its fundamental operations. This transformation is reshaping conventional practices, introducing innovative approaches to case management, client engagement and overall legal practice.

## Giving our legal clients confidence in their change

Expleo guides legal businesses through unrelenting technological change to successfully deliver innovations that will help them gain a competitive advantage, create an enhanced customer experience and improve efficiencies. By embracing digital and technology enablement, and managing the quality of outcomes, we help legal organisations to successfully navigate complex digital transformations and deliver measurable ROI.

We have provided programme assurance services to more than 10 Professional Services firms. We have been instrumental in delivering successful outcomes for multiple, large-scale transformation programmes, underpinned by our quality governance frameworks and continuous improvement initiatives.

These services have been delivered locally in the UK, Northern Ireland, Romania, South Africa and India.

## Proven delivery models and benefits

Our delivery models to Professional Services firms have included:

- Fully managed services measured by SLAs
- Core and flex models utilising different skillsets
- Fixed price deliverable-based projects
- On-demand time and material services as staff augmentation

We draw on a pool of skilled consultants with domain and environment knowledge. In addition, there is seamless on-site/ offshore delivery for across the multiple applications.

Benefits to our Professional Services clients have included:

- Increased compliance with clear audit trails and data governance
- Reduced operational risk of maintaining legacy systems
- Enabler for the transformation journey from in-house to cloud based systems
- Streamlined operations through efficient business process designed within the target solutions, including Workday, Intapp and Elite 3E

**Our proven results and personal touch, place Expleo as your trusted and reliable partner of choice.**

For over 50 years, we've been helping organisations deliver long lasting transformative change with our bold but reliable, quality-led professional approach.

Expleo is a key partner to successfully deliver and assure your change with:

- End-to-end programme and quality assurance capabilities and expertise
- Verified frameworks, methodologies and accelerators
- Tangible efficiency and scalability
- Strong confidence in your changes
- A shorter time to market
- Innovation through collaboration

## Professional Services: expertise and capabilities

**Expleo offers Professional Services business domain expertise and best practice in:**

- Change and programme management
- Business analysis and process optimisation
- Product management and agile coaching
- Requirement gathering and user testing
- Adoption and user training

**Expleo offers Professional Services systems expertise and best practice in:**

- Quality assurance, including functional testing, test automation and performance testing disciplines. This ensures you have a product that has undergone thorough quality control and improvement before going live.
- Hyperautomation, including Robotic Process Automation (RPA). Automating your business processes is quickly becoming the norm in workplaces. Hyperautomation takes these ever-evolving technological tools into account to streamline, automate and optimise end-to-end business processes.

# The benefits Expleo brings to our Professional Services clients

**Cost savings** – Our re-usable assets and artifacts for applications like iManage, Intapp & Workday help in minimising project efforts, leading to cost and time savings.

**Application Insight** – Our experienced BAs bring target application experience allowing for details requirement validation leading better quality systems configuration.

**Efficient issue resolution** – Skilled testers, and the use of leading test automation solutions, can quickly identify and report bugs and inconsistencies, enabling faster issue resolution and reducing downtime for end-users.

**Enhanced security** – Expertise in security testing ensures that sensitive data within your business-critical applications is well-protected, reducing the risk of data breaches and maintaining the trust of clients and users.

**Optimised performance** – Through performance testing and tuning, your business-critical applications can operate efficiently, even with large document repositories, increasing user satisfaction and productivity.

## Why Expleo?

Expleo boasts an extensive global footprint, powered by 19,000 highly skilled experts delivering value in 30 countries and generating more than €1.4 billion per year in revenue.

We bring the right balance of boldness and reliability that businesses need to succeed in this revolutionary era. By partnering with us, our clients unlock sustainable value from technology, process and better ways of working. We enable organisations to confidently scale and thrive, improving performance through our proven expertise in designing, delivering and assuring quality outcomes.

## Get in touch to find out more

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